One of the largest global food services companies uses digital technology to streamline supply chain information management

Customer

One of the largest global food services companies that supplies major consumer brands, leading retailers and food service providers with high-quality animal protein products.

Business Challenge

- The customer used **Oracle ERP** as the core business solution to manage its operations; however, the information in Oracle wasn't easy to access for the end users, impacting productivity.

- Their current implementation of Oracle had functional gaps that were impacting business and operation efficiency.

- Also, the user experience and the training cycles for end users to adopt Oracle was high and did not support a mobile interface.

- Customer was looking to have a scalable solution which is easy to use. The new solution must be:

  - ✓ Cloud-Ready
  - ✓ Responsive
  - ✓ Modern UI with enhanced user experience
  - ✓ Fill the functional gaps
  - ✓ Seamless integration with Oracle and other line of business systems

WinWire Solution

- WinWire's dedicated **scrum team** developed an **Integrated Supply Chain Information Management Portal** using .NET.

- The solution was a scalable mobile-first modernized application that offered an interface to access the supply chain information.

- Provides a simple, easy-to-understand view of the Supply Chain information, which is easily accessible to the end user, anywhere, any device.

- The portal also has a provision to augment data which was currently unavailable in Oracle ERP

- Created a rich user-friendly UI for easy navigation and search capabilities

Business Value

- Helped the customer transform its supply chain operations
- Delivered information seamlessly enabling users take the right decisions
- Reduced maintenance and operations cost
- Enhanced employee productivity
- Decreased turnaround time
- Enhanced employee productivity and end- user experience