

SharePoint - based knowledge sharing App for iPad to securely access Multiple Back-end Systems

Background

Well known US – based law firm for its practices in corporate finance, business litigation, labor & employment, product liability, and mass torts, health law, and lobbying. The firm provides additional advice and counsel in complex litigation, corporate, economic development, securities, finance, intellectual property, government relations, regulatory, and other needs of clients ranging from private individuals to large businesses, including many publicly held companies.

Business Situation and Challenges

The firm serving across multiple practice areas in different locations, were facing challenges while trying to look up for lawyers having experience in required areas of law in specific locations. Performing a search using the web interface based on the minimal parameters wasn't too user friendly and didn't allow the users to search as per the need. Moreover, the Active Directory (AD) and SharePoint environment of the firm was not available on the internet. This limited the search option for the firm to let their clients know about available lawyers, as the search works only when connected to the corporate environment.

WinWire Solution

With proven expertise in Mobile App Development for iOS and Android, WinWire developed People Search App that served the purpose of enabling search on mobile devices by providing all required fields that are commonly used within the organization that can be searched upon such as Areas of Law, Location and Title. The solution uses the web service API provided by SharePoint for performing people search that looks up for entries in AD based on the query provided. The app uses MobileIron to securely connect to the firm's corporate environment to fetch data without directly exposing any of their data to the internet.

WinWire Approach

The goal of this project was to enable the firm to search for lawyers within their organization with right areas of expertise in specific locations. WinWire decided to create a simple, straightforward mobile app—one that can not only be easily understood, but will also increase the users productivity when they're beyond the boundaries of traditional IT assistance. The implementation did not require the organization to make any server side changes, as the app was designed to work with the existing custom fields available on the user profiles.



Benefits

- Simpler 'Search' functionality to search for lawyers – saves time
- Increased productivity from the employees to their clients
- Quick responsiveness and effective in decision making
- User-friendly and intuitive user interface
- Secure Information on-the-go

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